County of JeffersonOffice of the County Administrator

Historic Courthouse 195 Arsenal Street, 2nd Floor Watertown, NY 13601-2567 Phone: (315) 785-3075 Fax: (315) 785-5070



March 21, 2019

TO:

Members of Health & Human Services

FROM:

Robert F. Hagemann, III, County Administrator

SUBJECT:

Health & Human Services Committee Agenda

Please let this correspondence serve as notification that the Health & Human Services Committee will meet on *Tuesday, March 26, 2019 at 6:00 p.m.* in the Board of Legislators' Chambers. Following is a list of agenda items for the meeting:

Presentation:

Opioid Epidemic Lawsuit - Joanne Cicala, Esq.

Resolutions:

- Amending 2019 County Budget Relative to Mental Health Programs and Authorizing Amended Agreements in Relation Thereto
- 2. Authorizing Agreements with NYS Department of Education Approved Agencies for the Provision of Special Education Services for Preschool Children with Disabilities
- 3. Authorizing Agreements and Establishing Rates for Provision of Related Services in Connection with the Program for Preschool Children with Disabilities

Informational Items:

Monthly Departmental Reports:
 Office for Aging
 Community Services
 Public Health
 Veterans Service Agency

If any Committee Member has inquiries regarding agenda items, please do not hesitate to contact me.

RFH:jdj

cc:

Office for Aging Community Services

Public Health Social Services Veterans Service Agency

County Attorney County Treasurer

JEFFERSON COUNTY BOARD OF LEGISLATORS Resolution No. _____

Amending 2019 County Budget Relative to Mental Health Programs and Authorizing Amended Agreements in Relation Thereto

By Legislator:		
	to redistribute Office of Mental Health State A eeds of Jefferson County based on mental healt	
Whereas, The 2019 Coucontracts amended acco	anty Budget needs to be amended to reflect the rdingly.	se changes and local
Now, Therefore, Be It R	Resolved, That the 2019 County Budget is here	by amended as follows:
Increase:		
01432000 04707 01432000 04712 01432000 04714 01432000 04728	CMHC Outpatient Contracted Mental Health Programs NCTLS Reinvestment Samaritan Medical Center	\$ 7,211 34,945 12,096 5,642
Decrease:		
01432000 04702 01432000 04711 and be it further	Credo Foundation Carthage Area Hospital	\$37,312 22,582
Resolved, That the Charhereby authorized and d	irman of the Board of Legislators and the Comlirected to execute any necessary amended agreval of the County Attorney as to form and continued in the County Attorney as the County Attorney	eements relative to these
of New York)) ss.: ty of Jefferson)		
	I, the undersigned, Clerk of the Board of Legislators of the that I have compared the foregoing copy of Resolution No	of the Board of Legislators of said County of duly adopted by said Board at a meeting of said and that the same is a true and correct copy of
		Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS Resolution No. _____

Authorizing Agreements with NYS Department of Education Approved Agencies for the Provision of Special Education Services for Preschool Children with Disabilities

Whereas, New York State Education Law requires that municipalities enter in	to agreements with
agencies approved by the NYS Commissioner of Education to offer special ed	lucation services to

preschool children with disabilities who are determined by the Board of Education of local school districts to require placement in such special education programs, and

Whereas, The New York State Commissioner of Education has approved a number of providers of services and has set rates for all special education program services, and

Whereas, In conjunction with the operation of the Special Education Services for Preschool Children with Disabilities program, it is necessary to enter into contracts with approved services providers at said established rates.

Now, Therefore, Be It Resolved, Pursuant to Section 4410 of the New York State Education Law, Jefferson County is hereby authorized to enter into agreements for the term July 1, 2019 through June 30, 2020, for the provision of special education services to children ages three through five with disabilities with the following New York State Education Department approved service providers:

Ρ				

By Legislator:

Service

Benchmark Family Services

Evaluations

Integrated Special Education Classroom Special Education Itinerant Teaching

Building Blocks SLP, OT & PT

Jefferson Rehabilitation Center

Evaluations

Family Services, PLLC

Evaluations

Integrated Special Education Classroom Special Education Itinerant Teaching

Milestones Children's Center

Evaluations

Special Education Itinerant Teaching

and be it further

Resolved, That the need for such special education services is to be determined by local School Boards of Education, at rates established by the NYS Commissioner of Education as certified by the Director of the Budget of the State of New York, and shall be in a form and contain such terms and conditions as may be acceptable to the NYS Commissioner of Education, and be it further

Resolved, That the Chairman of the Board of Legislators and the Director of Community Services are hereby authorized and directed to execute such agreements on behalf of Jefferson County, subject to approval by the County Attorney as to form and substance, and be it further

Resolved, That the Director of Community Services is hereby directed to send a letter notifying local School Boards of Education of the rates of each of the special education service providers and the percentage of local share of such cost.

Seconded by Legislator:

	I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the day of, 20 and that the same is a true and correct copy of such Resolution and the whole thereof. In testimony whereof, I have hereunto set my hand and affixed the seal of said County this day of, 20
State of New York)) ss.: County of Jefferson)	

Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS Resolution No.

Authorizing Agreements and Establishing Rates for Provision of Related Services in Connection with the Program for Preschool Children with Disabilities

Whe	reas,	The Program for Preschool Children with Disabilities provides a variety of related
servi	ces to	children aged three to five years with certain disabilities, such services to be provided

in the least restrictive environment, be it home or agency based, and

By Legislator:

Whereas, Chapter 243 of the Laws of 1989 requires that counties maintain a list of appropriately certified or licensed professionals to deliver related services to preschool children with disabilities and set a reasonable reimbursement rate for such services, subject to the approval of the New York State Education Department.

Now, Therefore, Be It Resolved, That, pursuant to Section 4410 of the Education Law, Jefferson County enter into an agreement with each of the following parties for the provision of the indicated service(s). The term of said agreement shall be for the period July 1, 2019 through June 30, 2020 in accordance with the requirements of the State Education Law and regulations:

<u>Provider</u>	Service
Benchmark Family Services	Speech Therapy Physical Therapy Occupational Therapy
Building Blocks SLP, OT & PT Family Services, PLLC	Speech Therapy Physical Therapy Occupational Therapy
Jefferson Rehabilitation Center	Speech Therapy Physical Therapy Occupational Therapy
Special Programs, Inc. D.B.A. Little Lukes Childcare Center	Speech Therapy Physical Therapy Occupational Therapy
The Rowland Center, Inc.	Speech Therapy Physical Therapy Occupational Therapy
and be it further	

Resolved, That the rates of payment for Preschool Related Services by a Speech Pathologist, Occupational Therapist and Physical Therapist are hereby established as follows (rates reflect a 5% increase from the last contract):

	On-site	Off-site
Individual Up to 59 Minutes	\$ 36.00	\$ 62.00
Individual Over 60 Minutes	\$ 51.00	\$ 77.00
Group Up to 59 Minutes	\$ 26.00	\$ 41.00
Group Over 60 Minutes	\$ 41.00	\$ 57.00

and be it further

Resolved, That the rates of payment for Preschool Related Services by Certified Occupational Therapy and Licensed Physical Therapy Assistants are hereby established as follows (rates reflect a 5% increase from the last contract):

	On-site	Off-site
Up to 59 min.	\$ 26.00	\$ 41.00
Over 60 min.	\$ 36.00	\$ 49.00
Group Up to 59 Minutes	\$ 23.00	\$ 36.00
Group Over 60 Minutes	\$ 33.00	\$ 46.00

and be it further

Resolved, That the Chairman of the Board of Legislators is hereby authorized to execute such agreements on behalf of Jefferson County, and be it further

Resolved, That the Director of Community Services is hereby authorized and directed to take such steps and execute such documents as may be necessary to secure approval of the rates established herein by the New York State Education Department.

Seconded by Legislator:	

State of New York)) ss.:			
County of Jefferson) 55			

I, the undersigne	ed, Clerk of the Boa	ard of Legislators of the	County of Jefferson, New York, do hereby certify
that I have compar	red the foregoing c	opy of Resolution No.	of the Board of Legislators of said County of
Jefferson with the	original thereof	on file in my office and	duly adopted by said Board at a meeting of said
Board on the	day of	, 20	and that the same is a true and correct copy of
such Resolution an	nd the whole there	of.	**

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this	day of
, 20 .	

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Clerk of the Board of Legislators	



JEFFERSON COUNTY OFFICE FOR THE AGING

175 ARSENAL STREET WATERTOWN, NEW YORK 13601-2529 (315)785-3191 Fax (315)785-5095

LOUISE J. HARACZKA Interim Director

Office for the Aging Monthly Report to The Health and Human Services Committee March, 2019

February, 2019 Data:

Total No. of Home Delivered Meals Provided:	8601
Total No. of Congregate Meals Served:	1646
Total No. of Clients Receiving Meals:	538
Number of Clients Receiving Home Care/Case Mgt.:	120
Number of Individuals Receiving Health Insurance Counseling:	95
Number of Clients Coming Directly Into the Office:	99
Number of NY Connects Contacts:	155

February 21st - 10 Community based representative attended a presentation by the NY Connects and HIICAP coordinators at the Jefferson-Lewis County Care Collaborative meeting. The topic was about the Office for the Aging services offers for the adult and Medicare population.

2019 COMMUNITY SERVICES OFFICE EXPENSE/REVENUE REPORT

					_	VI FIAO	LIKE	LIAOL	KEPUI	1						
PROGRAM	JAN	<u>FEB</u>	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	<u>oct</u>	NOV	DEC	TOTALS Y-T-D	TOTAL BUDGET	BALANCE AVAILABLE	% USED
EARLY INTERV.																
EXPENSES	\$0												\$0	\$430,000	\$430,000	0.00%
REVENUES	\$0												\$0	\$238,787	\$238,787	0.00%
PRESCHOOL																
EXPENSES	\$0												\$0	\$5,025,000	\$5,025,000	0.00%
REVENUES	\$0												\$0	\$3,048,375	\$3,048,375	0.00%
OPWDD																
EXPENSES(ADMIN)	\$0												\$0	\$13,866	\$13,866	0.00%
REVENUES	\$1,560												\$1,560	\$6,933	\$5,373	22.50%
OASAS																
EXPENSES	\$117,810												\$117,810	\$3,128,887	\$3,011,077	3.77%
REVENUES	\$659,943												\$659,943	\$2,938,041	\$2,278,098	22.46%
омн																
EXPENSES	\$49,642												\$49,642	\$3,559,857	\$3,510,215	1.39%
REVENUES	\$827,928							Ñ					\$827,928	\$3,280,227	\$2,452,299	25.24%
TOTAL EXPENSES	\$167,452	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$167,452	\$12,157,610	\$11,990,158	1.38%
TOTAL REVENUES	\$1,489,431	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,489,431	\$9,512,363	\$8,022,932	15.66%
OPWDD= OFFICE	OF PEOPLE W	ITH DEVEL	OPMENTAL	DISABILITIE	s											7

OASAS= OFFICE OF ALCOHOL AND SUBSTANCE ABUSE SERVICES

OMH= OFFICE OF MENTAL HEALTH

2/13/2019

Jefferson County Public Health Service Home Health Care Statistical Performance* For the Two Months Ended February 28, 2019

CHIA 1,669 1,978	REFERRALS				MTD	YTD	2019	Amount of	Percent	
REVENT	-	2016	2017	2018	Actual	Actual	Annualized	Change	Change	
Bables		1,669	1,908	1,972	158	344	2,064	92	4.67%	
Communicable Disease 2,899 3,77 4,785 744 1,230 7,380 2,595 7,500		142					18		500.00%	
Newborn Screening 9									0.009	
PREVENT Sub-Total 3,000 3,818 4,793 744 1,214 7,404 2,511 8068 7,207 1.088 7,207 1.0			400				10.000		54.239	
SANDOTOTAL 1,719 5,726 6,765 1902 1,578 9,468 2,703 PAPER AVERAGE DAILY CENSUS 2015 2017 2018 Actual									20.009	
AVERAGE DAILY CENSUS				1.5			200		54.489	
CHIAA		4,719	5,726	6,763					39.96%	
CHIAA 126	AVERAGE DAILY CENSUS								Percent	
PREVENT 1.5									Change	
Rabies									-14.499	
PREVENT Sub-TOTAL 15									37.509	
SAMID TOTAL 1231 218 207 188 378 178 300 185 CHHA 2015 2017 2018 Actual									0.009	
CHHA 2016 2017 2018 Actual Annualized Annualized Annualized Annualized Annualized Change									37.509 - 14.25 9	
CHMA		231	210	207						
Skilled Nursing 12,850 13,879 12,850 773 1,514 9,684 -3,166 Physical Therapy 3,267 3,215 3,579 381 719 4,314 735 736		2016	2017	2040					Percent	
Physical Therapy								10 120 C C C C C C C C C C C C C C C C C C C	Change	
Speech Therapy	-						200		-24.649	
Medical Social Worker									20.549	
Decupational Therapy 713 636 805 44 104 624 781 Nutrition 173 773 131 17 38 228 979 Nutrition 1769 6,412 5,035 363 726 4,356 6,679 Personal Care Aide 2,465 958 42 0 0 0 0 0 0 242 2475 Nutrition 27,773 26,105 23,138 1,644 3,317 19,902 -3,236 PREVENT SUB-TOTAL 27,773 26,105 23,138 1,644 3,317 19,902 -3,236 PREVENT SUB-TOTAL 27,773 26,105 23,138 1,644 3,317 19,902 -3,236 PREVENT SUB-TOTAL 27,773 0 0 0 0 0 0 0 0 0									0.009	
Nutrition									-22.489	
Home Health Aide									74.059	
Personal Care Aide	Home Health Aide								-13.499	
Skilled Nursing	Personal Care Aide	1.5	2.						-100.009	
Skilled Nursing 540 34 26 2 5 30 4 4 5 5 5 6 6 6 6 6 6 6		27,773	26,105	23,138	1,644	3,317	19,902	-3,236	-13.999	
Physical Therapy										
Speech Therapy									15.389	
Medical Social Worker									0.009	
Occupational Therapy				0.000		-	170		0.009	
Nutrition			120						0.009	
Home Health Aide									0.009	
Personal Care Aide			53	1170					0.009	
Sub-TOTAL 567 34 27 2 5 30 3 TOTAL VISITS TOTAL VISITS 13,390 13,913 12,876 775 1,619 9,714 -3,162 Skilled Nursing 3,267 3,321 3,579 381 719 4,314 735 Speech Therapy 83 61 0 0 0 0 0 Medical Social Worker 574 655 696 666 116 696 0 Occupational Therapy 713 636 885 44 104 6624 -181 Nutrition 157 173 131 17 38 228 97 Home Health Aide 7,691 6,412 5,036 363 726 4,356 680 GRAND TOTAL 2,465 958 42 0 0 0 0 422 -232 13,162 3,146 3,322 1,042 4,93 2,952 -2,952 -2,38 -									0.009	
TOTAL VISITS Skilled Nursing 13,390 13,913 12,876 775 1,619 9,714 -3,162 73,575 73,579	AND THE PROPERTY OF THE PROPER	1000000	1003						11.119	
Physical Therapy		507	54		-	-	30	3	11.11/	
Physical Therapy	Skilled Nursing	13,390	13,913	12,876	775	1,619	9,714	-3,162	-24.569	
Medical Social Worker 574 665 696 66 116 696 0 Occupational Therapy 713 636 805 44 104 624 -181 Nutrition 157 173 131 17 38 228 97 Home Health Aide 7,691 6,412 5,036 363 726 4,356 6,680 Personal Care Aide 2,465 958 42 0 0 0 42	Physical Therapy	3,267	3,321		381				20.549	
Occupational Therapy 713 636 805 44 104 624 -181 Nutrition 157 173 131 17 38 228 97 Home Health Aide 7,691 6,412 5,036 363 726 4,356 -680 Personal Care Aide 2,465 958 42 0 0 0 42 -2 PARAPROFESSIONAL HOURS* 2016 2017 2018 Actual Actual Annualized Change Ch AGENCY CHHA Home Health Aide 3,828 3,146 3,190 264 492 2,952 -238 -24 CHHA Sub-TOTAL 4,430 3,78 3,202 264 492 2,952 -238 -238 CHHA Sub-TOTAL 4,430 3,78 3,202 264 492 2,952 -238 -238 -242 -242 -242 -242 -242 -242 -242 -242 -242 <td>Speech Therapy</td> <td>83</td> <td>61</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0.009</td>	Speech Therapy	83	61	0	0	0	0	0	0.009	
Nutrition 157 173 131 17 38 228 97 Home Health Aide 7,691 6,412 5,036 363 726 4,356 680 Personal Care Aide 7,691 6,412 5,036 363 726 4,356 680 Personal Care Aide 2,465 958 42 0 0 0 0 0 0 42 42 660 Personal Care Aide 2,465 26,389 23,165 1,466 3,222 19,323 3,333	Medical Social Worker	574	665	696	66	116	696	0	0.009	
Home Health Aide	Occupational Therapy	713	636	805	44	104	624	-181	-22.489	
Personal Care Aide GRAND TOTAL 28,340 26,139 23,165 1,646 3,322 19,932 3,233 PARAPROFESSIONAL HOURS* MTD YTD 2019 Amount of Pe						10.000			74.05%	
GRAND TOTAL 28,340 26,139 23,165 1,646 3,322 19,932 -3,233 PARAPROFESSIONAL HOURS* MTD YTD 2019 Amount of Pead Annualized Change Change <th colsp<="" td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>-13.50%</td></th>	<td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>-13.50%</td>									-13.50%
PARAPROFESSIONAL HOURS* 2016 2017 2018 Actual Actual Annualized Change Chan									-100.009	
Magenta		28,340	26,139	23,165					-13.96%	
AGENCY CHHA Home Health Aide	PARAPROFESSIONAL HOURS*								Percent	
Home Health Aide		2016	2017	2018	Actual	Actual	Annualized	Change	Change	
Personal Care Aide 602 232 12 0 0 0 0 -12 -12 -12 -12 -13 -13 -13 -13 -13 -13 -13 -13 -13 -13										
CHHA Sub-TOTAL 4,430 3,378 3,202 264 492 2,952 -250 CONTRACT CHHA Home Health Aide Caregivers 7,493 5,032 3,319 171 412 2,472 -847 US CARE SYSTEMS 322 428 640 26 81 486 -154 Family Home Care Home Care Home Care Plus (Sibley) 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0									-7.469	
CONTRACT CHHA Home Health Aide Caregivers 7,493 5,032 3,319 171 412 2,472 -847 US CARE SYSTEMS 322 428 640 26 81 486 -154 Family Home Care 0 0 0 0 0 0 0 0 0 0 Sub-TOTAL 7,815 5,460 3,959 197 493 2,958 -1,001 Personal Care Aide Caregivers 2,774 853 33 0 0 0 0 -33 - US CARE SYSTEMS 475 457 0 0 0 0 0 0 3 Sub-TOTAL 3,249 1,310 33 0 0 0 -33 - US CARE SYSTEMS 475 457 0 0 0 0 0 -33 - US CARE SYSTEMS 475 457 0 0 0 0 0 0 3 Sub-TOTAL 3,249 1,310 33 0 0 0 0 -33 - TOTAL CONTRACT 11,064 6,770 3,992 197 493 2,958 -1,034 TOTAL CONTRACT 11,064 6,770 3,992 197 493 2,958 -1,034 TOTAL HOURS Home Health Aide 11,643 8,606 7,149 461 985 5,910 -1,239 Personal Care Aide 3,851 1,542 45 0 0 0 0 0 -45 -2									-100.009	
Home Health Aide Caregivers 7,493 5,032 3,319 171 412 2,472 -847 US CARE SYSTEMS 322 428 640 26 81 486 -154 Family Home Care 0 0 0 0 0 0 0 0 0 0 Sub-TOTAL 7,815 5,460 3,959 197 493 2,958 -1,001 Personal Care Aide Caregivers 2,774 853 33 0 0 0 0 -33 -1 US CARE SYSTEMS 475 457 0 0 0 0 0 -33 -1 US CARE SYSTEMS 475 457 0 0 0 0 0 -33 -1 US CARE SYSTEMS 475 457 0 0 0 0 0 -33 -1 US CARE SYSTEMS 475 457 0 0 0 0 0 -33 -1 US CARE SYSTEMS 475 457 0 0 0 0 0 -33 -1 US CARE SYSTEMS 475 457 0 0 0 0 0 -33 -1 US CARE SYSTEMS 475 457 0 0 0 0 0 -33 -1 US CARE SYSTEMS 475 457 0 0 0 0 0 0 -33 -1 US CARE SYSTEMS 475 457 0 0 0 0 0 0 -33 -1 US CARE SYSTEMS 475 457 0 0 0 0 0 0 -33 -1 US CARE SYSTEMS 475 457 0 0 0 0 0 0 -33 -1 US CARE SYSTEMS 475 457 0 0 0 0 0 0 -33 -1 US CARE SYSTEMS 475 457 0 0 0 0 0 0 -33 -1 US CARE SYSTEMS 475 457 0 0 0 0 0 0 -33 -1 US CARE SYSTEMS 475 457 0 0 0 0 0 0 -33 -1 US CARE SYSTEMS 475 457 0 0 0 0 0 0 -33 -1 US CARE SYSTEMS 475 457 0 0 0 0 0 0 -33 -1 US CARE SYSTEMS 475 457 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		4,430	3,378	3,202	264	492	2,952	-250	-7.819	
Caregivers 7,493 5,032 3,319 171 412 2,472 -847 US CARE SYSTEMS 322 428 640 26 81 486 -154 Family Home Care 0 0 0 0 0 0 0 0 Home Care Plus (Sibley) 0 0 0 0 0 0 0 0 Sub-TOTAL 7,815 5,460 3,959 197 493 2,958 -1,001 Personal Care Aide 2,774 853 33 0 0 0 -33 - US CARE SYSTEMS 475 457 0 0 0 0 -33 - Sub-TOTAL 3,249 1,310 33 0 0 0 -33 - TOTAL CONTRACT 11,064 6,770 3,992 197 493 2,958 -1,034 TOTAL HOURS 4 4 6 7,149 461 985 5,910										
US CARE SYSTEMS Family Home Care 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0						0.0 4000000		g - 180 - 1 - 1 - 1 - 1		
Family Home Care									-25.529	
Home Care Plus (Sibley) 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0									-24.069	
Sub-TOTAL 7,815 5,460 3,959 197 493 2,958 -1,001 Personal Care Aide Caregivers 2,774 853 33 0 0 0 -33 -3 US CARE SYSTEMS 475 457 0 0 0 0 0 0 -33 -3 Sub-TOTAL 3,249 1,310 33 0 0 0 -33 -3 TOTAL CONTRACT 11,064 6,770 3,992 197 493 2,958 -1,034 TOTAL HOURS Home Health Aide 11,643 8,606 7,149 461 985 5,910 -1,239 Personal Care Aide 3,851 1,542 45 0 0 0 -45 -2									0.009	
Personal Care Aide Caregivers 2,774 853 33 0 0 0 0 -33 -: US CARE SYSTEMS 475 457 0 0 0 0 0 -33 -: Sub-TOTAL 3,249 1,310 33 0 0 0 0 -33 -: TOTAL CONTRACT 11,064 6,770 3,992 197 493 2,958 -1,034 TOTAL HOURS Home Health Aide 11,643 8,606 7,149 461 985 5,910 -1,239 Personal Care Aide 3,851 1,542 45 0 0 0 0 -45 -:									0.009	
Caregivers 2,774 853 33 0 0 0 -33 -3 US CARE SYSTEMS 475 457 0 0 0 0 0 Sub-TOTAL 3,249 1,310 33 0 0 0 -33 -2 TOTAL CONTRACT 11,064 6,770 3,992 197 493 2,958 -1,034 TOTAL HOURS Home Health Aide 11,643 8,606 7,149 461 985 5,910 -1,239 Personal Care Aide 3,851 1,542 45 0 0 0 -45 -2		7,013	3,400	3,333	197	493	2,958	-1,001	-25.289	
US CARE SYSTEMS 475 457 0 0 0 0 0 0 0 Sub-TOTAL 3,249 1,310 33 0 0 0 0 -33 - TOTAL CONTRACT 11,064 6,770 3,992 197 493 2,958 -1,034 TOTAL HOURS Home Health Aide 11,643 8,606 7,149 461 985 5,910 -1,239 Personal Care Aide 3,851 1,542 45 0 0 0 0 -45 -		2.774	853	33	n	0	0	-33	-100.009	
Sub-TOTAL 3,249 1,310 33 0 0 0 -33 -33 TOTAL CONTRACT 11,064 6,770 3,992 197 493 2,958 -1,034 TOTAL HOURS Home Health Aide 11,643 8,606 7,149 461 985 5,910 -1,239 Personal Care Aide 3,851 1,542 45 0 0 0 -45 -2									0.009	
TOTAL CONTRACT 11,064 6,770 3,992 197 493 2,958 -1,034 TOTAL HOURS Home Health Aide 11,643 8,606 7,149 461 985 5,910 -1,239 Personal Care Aide 3,851 1,542 45 0 0 0 -45									-100.009	
TOTAL HOURS Home Health Aide 11,643 8,606 7,149 461 985 5,910 -1,239 Personal Care Aide 3,851 1,542 45 0 0 0 -45 -2									-25.909	
Personal Care Aide 3,851 1,542 45 0 0 0 -45 -	TOTAL CONTRACT		A1 4 (1) (1)		1000			-,		
Personal Care Aide 3,851 1,542 45 0 0 0 -45 -										
AND THE PROPERTY OF THE PROPER	TOTAL HOURS	11,643	8,606	7,149	461	985	5,910	-1,239	-17.339	
GRAND TOTAL 15,494 10,148 7,194 461 985 5,910 -1,284 *Numbers may not total precisely due to rounding.	TOTAL HOURS Home Health Aide								-17.339 -100.009	

^{*}Beginning with the 2018 Final Report, the Long Term Home Health Care Program which stopped in 2016, is removed. Patients with long-term needs are currently served through Managed Long Term Care (MLTC) providers that contract with the CHHA for care delivery.

VETERANS SERVICE AGENCY

FEBRUARY 2019 MONTHLY REPORT

Month	Personal Contacts	Tel/Mail Contacts	Total Contacts	Total Services	New Claims	Maintained Claims
January	54	783	837	1926	31	19
February	55	692	747	1731	33	14
March						
Sub Total						
April						
May						
June						
Sub Total						
July						
August						
September						
Sub Total						
October						
November						
December						
Sub Total						
GRAND TOTAL						

^{*}Contact: Personal visit, phone call, or mail received or sent to/from VSA

Comments: All Feb/2019 Total Contact, Service and claim figures were higher than Feb/2018. But, more Contacts were made this year by phone, in writing and electronically than in 2018. I over-indulged at the Chili cook-off at the SOB which is a Volunteer Transportation Center fund raiser. The event is co-sponsored by the American Legion. The VA's improved appeal processing procedures "went live" this month. The revisions are expected to significantly reduce appeal processing times.

^{*}Service: Amount of assistance provided for each contact