# **County of Jefferson** Office of the County Administrator

Historic Courthouse 195 Arsenal Street, 2<sup>nd</sup> Floor Watertown, NY 13601-2567 Phone: (315) 785-3075 Fax: (315) 785-5070



February 17, 2022

TO: Members of Health & Human Services

FROM: Robert F. Hagemann, III, County Administrator

SUBJECT: Health & Human Services Committee Agenda

Please let this correspondence serve as notification that the Health & Human Services Committee will meet on *Tuesday, February 22, 2022 at 6:00 p.m.* in the Board of Legislators' Chambers. Following is a list of agenda items for the meeting:

## **Resolutions:**

- 1. Amending the 2022 County Budget to Accept Funding for Veterans Peer Support (P2P) Program
- 2. Amending the 2022 County Budget to Allocate Additional State Aid for Community Services Programs and Authorizing Amended Agreement sin Relation Thereto
- 3. Amending the 2022 County Budget Relative to Additional Revenue from NYS Office of Temporary and Disability Assistance for Pandemic Emergency Assistance
- 4. Accepting New York State Rental Supplement Program Allocation Funding from the NYS Office of Temporary and Disability Assistance, Establishing a Caseworker Position within Social Services and Amending the 2022 County Budget in Relation Thereto
- 5. Accepting Donation for Jefferson County Public Health Service
- 6. Authorizing an Agreement in Connection With New York State Department of Health Emergency Medical Technician Rapid Academy Pilot and Amending the 2022 County Budget in Relation Thereto

### **Informational Items:**

Monthly Departmental Reports: Office for Aging Community Services Public Health Veterans Service Agency

If any Committee Member has inquiries regarding agenda items, please do not hesitate to contact me.

RFH:jdj

cc: Office for Aging Community Services Public Health Social Services Veterans Service Agency County Attorney County Treasurer

1.

Amending the 2022 County Budget to Accept Funding for Veterans Peer Support (P2P) Program

By Legislator: \_

Whereas, NYS Office of Mental Health (OMH) funding for the Veterans Peer Support (P2P) Program for 2021 in the amount of \$185,000 and for 2022 in the amount of \$46,250 has been released, and

Whereas, The Veterans Peer Support (P2P) Grant Program Funding will cover the period of January 1, 2022 through December 31, 2023, and

Whereas, The funding will be used by the Mental Health Association and River Hospital for their Veterans Program.

Now, Therefore, Be It Resolved, That Jefferson County enter into an agreement with the NYS OMH to receive the grant funds, and agreements with the River Hospital and the Mental Health Association for the new funding and to extend the operation of the Veterans Peer Support (P2P) Program, through December 31, 2023, and be it further

Resolved, That the Chairman of the Board of Legislators and the Community Services Director are hereby authorized and directed to execute the above agreements subject to the approval of the County Attorney as to form and content, and be it further

Resolved, That the 2022 County Budget is amended as follows:

#### **Increase:**

Revenue 01431000 93490

State Aid Mental Health

\$231,250

Expenditures 01432000 04735

Veterans Peer Support

\$231,250

Amending the 2022 County Budget to Allocate Additional State Aid for Community Services Programs and Authorizing Amended Agreements in Relation Thereto

By Legislator:

Whereas, The New York State Office of Addiction Services and Supports has approved additional one-time State Aid for lock boxes and extended study for agency capital project, and

Whereas, The 2022 County Budget needs to be amended to reflect the additional funds.

Now, Therefore, Be It Resolved, That the Chairman of the Board is authorized to execute the necessary amended agreements related to this additional funding with the approval of the County Attorney as to form and content, and be it further

Resolved, That the 2022 County Budget is amended as follows:

#### Increase:

Revenue 01431000 93484 State Aid - Alcohol & Substance Abuse

\$201.500

Expenditure: 01432000 04702 Credo Foundation

\$201,500

Seconded by Legislator:

State of New York ) ) ss.: County of Jefferson )

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. \_\_\_\_\_\_ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the \_\_\_\_\_\_ day of \_\_\_\_\_\_, 20 \_\_\_\_ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this \_\_\_\_\_ day of .20

Clerk of the Board of Legislators

Amending the 2022 County Budget Relative to Additional Revenue From NYS Office of Temporary and Disability Assistance for Pandemic Emergency Assistance

By Legislator:

Whereas, the Jefferson County Department of Social Services has received notification from the NYS Office of Temporary and Disability Assistance (OTDA) of a Pandemic Emergency Assistance Program Funds award through the American Rescue Plan Act of 2021 in the amount of \$241,300, and

Whereas, This funding will help households with a child under three purchase diapers, and will help households with children under aged seventeen that also contain an adult aged fifty-five or older to purchase additional food, and

Whereas, the NYS OTDA will issue one-time benefits to Temporary Assistance for Needy Families (TANF) and Supplemental Nutritional Assistance Program (SNAP) households meeting eligibility criteria, and

Whereas, These benefits are intended to provide additional financial resources to improve the economic security and well-being of the families.

Now, Therefore, Be It Resolved, That the 2022 County Budget is hereby amended as follows:

#### Increase:

Revenue01607000 94609Federal Aid Family Assistance\$241,300Expenditure

Expenditure 01610900 04600

Family Assistance

\$241,300

Accepting New York State Rental Supplement Program Allocation Funding from the NYS Office of Temporary and Disability Assistance, Establishing a Caseworker Position within Social Services and Amending the 2022 County Budget in Relation Thereto

By Legislator:

Whereas, the Jefferson County Department of Social Services (JCDSS) has received notification from the NYS Office of Temporary and Disability Assistance of an annual allocation of \$402,505 under the New York State Rental Supplement Program, and

Whereas, This funding will provide rental supplements to eligible individuals and families experiencing homelessness or facing imminent loss of housing, and

Whereas, JCDSS estimates that this Program will be able to serve up to forty-five households in Jefferson County annually, providing assistance with obtaining and maintaining affordable permanent housing, and

Whereas, The Commissioner of JCDSS has determined that one new full time position will be needed to administer the NYS Rental Supplement Program in Jefferson County and provide Case Management services to eligible households under this Program.

Now, Therefore, Be it Resolved, That the position of Caseworker be created in the Departmanet of Social Services (6010-255), and be it further,

Resolved, That the 2022 County Budget is hereby amended as follows:

#### Increase:

Revenue		
01607000 93677	State Aid-Rental Supplement (RSP)	\$402,505
		,
Expenditure	,	
01601000 01100-255	Personal Services	\$ 36,278
01601000 08010	Retirement	3,648
01601000 08020	Health Benefits	15,633
01601000 08030	Social Security	2,755
01601000 04115	Telephone	961
01601000 04111	Trackable Durable Items	700
01601000 04118	Computer Hardware	400
01631000 04607	Rental Supplement Program (RSP)	342,130

Accepting Donation for Jefferson County Public Health Service

By Legislator:

Whereas, Fort Drum Regional Health Planning Organization (FDRHPO) has donated 100 pulse oximeters to Jefferson County Public Health Service to provide to at risk home care patients for home use.

Now, Therefore Be It Resolved, That Pursuant to County Law Section 215(3), this Board of Legislators does hereby gratefully accept said donation, and authorizes the Chairman of the Board to execute any documents related to it.

Seconded by Legislator:

State of New York ) ) s County of Jefferson )

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. \_\_\_\_\_\_ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the \_\_\_\_\_\_ day of \_\_\_\_\_\_, 20 \_\_\_\_ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this \_\_\_\_\_ day of .20

Clerk of the Board of Legislators

Authorizing an Agreement in Connection With New York State Department of Health Emergency Medical Technician Rapid Academy Pilot and Amending the 2022 County Budget in Relation Thereto

By Legislator:

Whereas, The New York State Department of Health (NYSDOH) under Public Health Law, has the authority over training programs for New York State's certified Emergency Medical Technicians (EMTs), and

Whereas, EMT turnover and retention are critical challenges for ambulance service providers causing strain on the State's healthcare system, and the NYSDOH, has adopted the rapid academy pilot as a solution to increase the number of certified providers in the healthcare system within a short period, and

Whereas, The Jefferson County Emergency Medical Services (EMS) has been approved and selected by the NYSDOH to offer the rapid academy pilot in Jefferson County, and

Whereas, There is no cost to the students for these classes or support materials, and

Whereas, Jefferson County EMS will be reimbursed based on the percentage of the course completed per student: \$1,350 if greater than 50%; \$750 if greater than 25% and less than 50%; and \$375 if less than 25%.

Now, Therefore Be It Resolved, That Jefferson County hereby accepts said funding, and the Chairman of the Board of Legislators is hereby authorized to execute said agreement with NYSDOH, subject to approval by the County Attorney as to form and content, and be it further

Resolved, That the 2022 County Budget is hereby amended as follows:

<b>Increase:</b> Revenue 01405000 93452	State Aid PH Other (Grants)	\$27,000
Expense 01405700 04651	EMS Training	\$17,000
<b>Decrease:</b> Revenue 01405000 916892	EMS - Course Tuition	\$10,000

## JEFFERSON COUNTY PUBLIC HEALTH SERVICE

### **Emergency Medical Technician (EMT) Rapid Academy Pilot**

**Briefing Summary** 

#### Background

The New York State Department of Health (NYSDOH), under Article 30-A, Section 3052, of Public Health Law, has the authority over training programs for New York (NY) State's certified EMT. Due to the on-going COVID-19 pandemic, NY State's healthcare system is in immediate need of prehospital care providers within Emergency Medical Services (EMS) agencies and direct care providers in hospitals and nursing homes. Employee turnover and retention are two of the most critical human resource issues facing ambulance service providers. Voluntary and overall turnover remains in the 20-30% range for EMTs. To help with the current strain on NY's healthcare system, the rapid academy pilot (4 to 6-week course period) is a solution adopted by NYS to increase the number of certified healthcare providers in the healthcare system within a short period.

An EMT is a medical professional who gives emergency care to people outside of or on the way to the hospital. In rural areas, EMTs connect people in isolated locations to medical treatment. EMTs must generally have a high school diploma or GED, CPR certification and must complete an EMT course from an accredited institution. These courses are usually between 150 and 180 hours and take less than a year to complete. After taking the EMT training, students must then take the National Registry of Emergency Medical Technicians (NREMT) exam or state specific test.

The rapid academy pilot does not require the student to have experience or an EMS agency affiliation, which is normally required. There is no cost to the students for the classes or support materials and items. The course sponsors are compensated per student enrolled in the comprehensive course depending on percentage of the course completed. If the student attends greater than 50% then the rate per student is \$1,350, greater than 25% and less than 50% the rate per student is \$750 and less than 25%, the rate per student tis \$375.

The Jefferson County EMS is a course sponsor and has been approved to pilot the rapid academy for 20 students in Jefferson County from 1/31/2022-3/4/2022.

#### Request

To establish an agreement with NYSDOH from 1/3/2022-3/20/2022 to provide the rapid academy and be compensated at the above rate per student dependent on the percentage of the course completed.

#### Need

County Administration knowledge and Health and Human Services Committee approval to sponsor a Board of Legislators' resolution authorizing the Jefferson County to contract with the NYSDOH to operate the pilot.

021122 GH:blp Phnadmin/Health Committee/2022/02/EMT Rapid Academy pilot briefing summary

## Office for the Aging 2021

· r

~

Chinese for the right g 2021													
Units of Service and Client Statistics	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Totals
Meals Home Delivered & Congregate (4716)												-	
Clients (at 25th of the month)	408												408
Home Delivered Meals (MLTC & congregate)	9,160			-						~			9,160
Congregate Meals (approx 75 clients at 7 sites)	0												0
Shelf Stable Distributed	0										· · · · · · · · · · · · · · · · · · ·		· 0
Emergency Frozen / Adjustment	0	-									1		0
Total Delivered Meals	9,160												9,160
Transportation (4710)			<u> </u>						•				
Total Transportation Rides	59		•										59
Caregiving- Housekeeping & Personal Care (4422)													
Total Caregiving Clients	61												
Total Caregiving Hours	810.75					· ·	1		-				811
			<u> </u>	+ · · · ·	h								
Respite for Caregivers (4605)											1		
Total Respite Clients	4	1				1			-				
Total Respite Hours	39.75									P			40
PERS Lifenet Units (4715)											· ·		
# of Clients with PERS Units	81												81
Legal Services (4411)					1								
# of Clients Served	3												
Hours of Service	5,50												
	5.50				<u> </u>				· · · · · · · · · · · · · · · · · · ·				
Disease Prevention & Health Promotion (4416/4414)										•			
Tai-Chi for Arthritis Clients (now via Zoom)	11												
Nascentia MLTC (Reimbursement for MLTC meals) (91972)	·····					· · · · ·							
# of clients	17												
# of meals	411												411
NY Connects Information & Referrals		· · · · ·			· ·			•					
	77				,								
Information & Assistance for the month													77
Service Tickets for the month (quick call or referral)	832												832
Health Insurance Information & Counseling		1.											
# of Clients Served	65						1						65
Counseling Sessions	69	·											69
Case Management Clients						· · ·							
Pers Units only - no cm required	38			· · ·									.38
Alz Respite - no cm required	40												40
CM clients requiring bimonthly call/annual assmt	64	•••											. 64
CM clients requiring semiannual assmt	64												64
CM Home Delivered meals requiring semiannual assmt	408												408
Total Case Managed Clients	594								Γ				594
						1		1		I			0
Home Care & PERS Waiting List Clients	44		1				Γ	T					44
Lione Care or TENO Waring List Chellis	L	L	<u> </u>	1		1	L	1	1	L	1	·	

# 2022 COMMUNITY SERVICES OFFICE EXPENSE/REVENUE REPORT

2/10/2022

PROGRAM	JAN	<u>FEB</u>	MAR	<u>APR</u>	MAY	JUNE	JULY	AUG	<u>SEPT</u>	<u>ост</u>	NOV	DEC	TOTALS <u>Y-T-D</u>	TOTAL BUDGET	BALANCE AVAILABLE	% USED
EARLY INTERV.				•												·
EXPENSES	\$378							<u>,</u>					\$378	\$370,000	\$369,622	0.10%
REVENUES	\$0												\$0	\$215,382	\$215,382	0.00%
PRESCHOOL															•	
EXPENSES	\$0	· ·			•							•	\$0	\$5,000,000	\$5,000,000	.0.00%
REVENUES	\$0							· ·					\$0	\$2,855,000	\$2,855,000	0.00%
OPWDD																
EXPENSES(ADMIN)	\$0									1			\$0	\$13,866	\$13,866	0.00%
REVENUES	\$0				•								\$0	\$6,933	\$6,933	0.00%
OASAS														, ,		
EXPENSES	\$834,901							· · ·					\$834,901	\$3,560,682	و \$2,725,781	23.45%
REVENUES	\$845,196		• •										\$845,196	\$3,353,409	\$2,508,213	25.20%
OMH									۰.	-		•			1. <sup>1</sup> .	
EXPENSES	\$49,642										- 	•	\$49,642	\$3,630,521	\$3,580,879	1.37%
REVENUES	\$869,541											• • •	\$869,541	\$3,443,391	\$2,573,850	25.25%
TOTAL EXPENSES	\$884,921	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$884,921	\$12,575,069	\$11,690,148	7.04%
TOTAL REVENUES	\$1,714,737	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,714,737	\$9,874,115	\$8,159,378	17.37%
OPWDD= OFFICE ( OASAS= OFFICE O									OMH= OFFIC	CE OF MENT						

OASAS= OFFICE OF ALCOHOL AND SUBSTANCE ABUSE SERVICES

OMH= OFFICE OF MENTAL HEALTH

#### Jefferson County Public Health Service Home Health Care Statistical Performance\* For the One Month Ended January 31, 2022

1

REFERRALS				MTD	YTD	2022	Amount of	Percent
	2019	2020	2021	Actual	Actual	Annualized	Change	Change
СННА	1,778	1,439	1,385	120	120	1,440	- 55	3.97
PREVENT	З.	2	0	0	0	0	0	0.00
Rabies	0	0	0	0	0	0	0	0.00
Communicable Disease	5,581	89,148	221,174	23,532	23,532	282,384	61,210	^ 27.68
Newborn Screening	9	11	15	2	2	24	9.	60.00
PREVENT Sub-Total	5,593	89,161	221,189	23,534	23,534	282,408	61,219	27.68
GRAND TOTAL	7,371	90,600	222,574	23,654	23,654	283,848	61,274	27.53
AVERAGE DAILY CENSUS	,			MTD	YTD	2022	Amount of	Percent
	2019	2020	2021	Actual		Annualized	Change	Change
CHHA	164	138	129	118	118	118	-11	-7.97
PREVENT	2	158	129	113	118	118	-11-0	0.00
Rabies	0	Ó	0	0	0	0	0	0.0
PREVENT Sub-TOTAL	2	1	1	1	1	1	. 0	0.0
GRAND TOTAL	166	139	130	119	119	119	-11	-8.40
VISITS	100	100	100					
СННА				MTD	YTD	2022	Amount of	Percent
	2019	2020	2021	Actual	Actual	Annualized	Change	Change
Skilled Nursing	9,747	8,165	7,958	592	592	7,104	-854	-10.73
Physical Therapy	4,450	4,338	4,480	338	338	4,056	-424	-9.4
Speech Therapy Medical Social Worker	0	0	0	0	0	• 0	0	0.0
Medical Social Worker	713	591	553	39	39	468	-85	-15.3
Occupational Therapy	686	858	921	100	100	1,200	279	30.2
Nutrition	152	214	109	10	10	120	. 11	10.0
Home Health Aide	4,400	2,095	1,387	62	62	744	-643	-46.3
Personal Care Aide	0	0	0	0	0	• 0	0	0.0
	20,148	16,261	15,408	1,141	1,141	13,692	·- <b>1</b> ,716	-11.1
PREVENT								
Skilled Nursing	47	3	21	0	0	0	-21	-100.0
Physical Therapy	0	0	. 0	0	0	0	. 0	0.0
Speech Therapy	0	0	0	0	0	0	0	0.0
Medical Social Worker	0	0	0	0	0	0	0	. 0.0
Occupational Therapy	0	0	0	0	0	0	.0	0.0
Nutrition	0	0	0	0	0	0	. 0	0.0
Home Health Aide	0	1	0	0	0	0	0	0.0
Personal Care Aide	0	0	0	0	0	0	0	0.0
	47	4	21	0	0	0	-21	-100.0
FOTAL VISITS							`	- 14 
Skilled Nursing	9,794	8,168	7,979	592	592	7,104	-875	-10.9
Physical Therapy	4,450	4,338	4,480	338	338	4,056	-424	-9.4
Speech Therapy	0	0	0	. 0	. 0	0	0	0.0
Medical Social Worker	713	591	553	39	39	468	-85	-15.3
Occupational Therapy	686	858	921	100	100	1,200	279	30.2
Nutrition	152	214	109	10	10	120	11	10.0
Home Health Aide	4,400	2,096	1,387	62	62	744	-643	-46.3
Personal Care Aide	0	0	0	0	0	0	0	0.0
SRAND TOTAL	20,195	16,265	15,429	1,141	1,141	13,692	-1,737	-11.2
PARAPROFESSIONAL HOURS**				MTD	YTD	2022	Amount of	Percent
	2019	2020	2021	Actual	Actual	Annualized	Change	Change
AGENCY <u>CHHA</u>								
Home Health Aide	2,857	2,136	1,412	62	62	744	-668	-47.3
Personal Care Aide	0	0	0	0	- 0	0	0	0.0
HHA Sub-TOTAL	2,857	2,136	1,412	62	62	744	-668	-47.3
CONTRACT CHHA							-	;-
Home Health Aide								
Caregivers	2,446	80	0	0	0	. 0	. 0	0.0
US CARE SYSTEMS	2,440 520	44	0	0	0	0	. 0	0.0
	520	44	Ū. O	0	0	0	0	0.0
		0	. 0	. 0	0	0	0	0.0
Family Home Care	n			0	0	0	0	0.0
Family Home Care Home Care Plus (Sibley)	0 2 966	12/			0	U	0	0.0
Family Home Care Home Care Plus (Sibley) ub-TOTAL	0 2,966	124	0	-				
Family Home Care Home Care Plus (Sibley) ub-TOTAL Personal Care Aide	2,966							0.0
Family Home Care Home Care Plus (Sibley) ub-TOTAL Personal Care Aide Caregivers	2,966 0	0	0	0	. 0	0	0	
Family Home Care Home Care Plus (Sibley) ub-TOTAL Personal Care Aide Caregivers US CARE SYSTEMS	2,966 0 0	0	0 0	0 0	0	0	0	0.0
Family Home Care Home Care Plus (Sibley) iub-TOTAL Personal Care Aide Caregivers US CARE SYSTEMS iub-TOTAL	2,966 0 0 0	0 0 0	0 0 0	0 0 0 ·	0 0	. O O	0 0	0.0 0.0
Family Home Care Home Care Plus (Sibley) ub-TOTAL Personal Care Aide Caregivers US CARE SYSTEMS ub-TOTAL OTAL CONTRACT	2,966 0 0	0	0 0	0 0	0	0	0	0.0 0.0
Family Home Care Home Care Plus (Sibley) lub-TOTAL Personal Care Aide Caregivers US CARE SYSTEMS lub-TOTAL OTAL CONTRACT OTAL HOURS	2,966 0 0 2,966	0 0 0 124	0 0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0.0 0.0 0.0
Family Home Care Home Care Plus (Sibley) lub-TOTAL Personal Care Aide Caregivers US CARE SYSTEMS lub-TOTAL OTAL CONTRACT OTAL HOURS Home Health Aide	2,966 0 0 2,966 5,823	0 0 124 2,260	0 0 0 1,412	0 0 0 0 62	0 0 0	0 0 0 744	0 0 0 -668	0.0 0.0 0.0
Family Home Care Home Care Plus (Sibley) lub-TOTAL Personal Care Aide Caregivers US CARE SYSTEMS lub-TOTAL OTAL CONTRACT OTAL HOURS Home Health Aide Personal Care Aide	2,966 0 0 2,966 5,823 0	0 0 124 2,260 0	0 0 0 1,412 0	0 0 0 62 0	0 0 62 0	0 0 0 744 0	0 0 -668 0	0.0 0.0 0.0 -47.3 0.0
Family Home Care Home Care Plus (Sibley) ub-TOTAL Personal Care Aide Caregivers US CARE SYSTEMS ub-TOTAL OTAL CONTRACT OTAL HOURS Home Health Aide	2,966 0 0 2,966 5,823	0 0 124 2,260	0 0 0 1,412	0 0 0 0 62	0 0 0	0 0 0 744	0 0 0 -668	0. 0. 0. -47.

\*Numbers may not total precisely due to rounding.
\*Beginning with the 2018 Final Report, the Long Term Home Health Care Program which stopped in 2016, is removed. Patients with long-term needs are currently served through Managed Long Term Care (MLTC) programs that contract with the CHHA for care delivery.

SAJ:HOME CARE STATISTICS GRID JAN22exc.2:11:22. MS E:/

# **VETERANS SERVICE AGENCY**

# JANUARY 2022 MONTHLY REPORT

Month	Personal Contacts	Tel/Mail Contacts	Total Contacts	Total Services	New Claims	Maintained Claims
January	44	378	422	900	29	10
February						
March						
Sub Total						
April						
Мау						
June						
Sub Total						
July						
August						
September						
Sub Total						
October						
November						
December						
Sub Total						
<b>GRAND TOTAL</b>						

\*Contact: Personal visit, phone call, or mail received or sent to/from VSA \*Service: Amount of assistance provided for each contact

Comments: Jefferson County Veterans Service Agency submitted 28 claims for Compensation and Pension which saw 13 decisions returned with 23.6K of payments and over 32K in back pay in January going to local Veterans. We are continuing to see 2-3 Veterans/Dependents a day, 3 days a week with a fourth day for Pension Management and a fifth day for administrative purposes. The vacant VSO position has been filled and she is currently training to be American Legion and New York State credentialed.